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DO NOT ENTER: /K.Y./

12/04/2008

Agilent Technologies Docket No. 10030630-1  
Application No. 10/627,619

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Group Art Unit: ~~2616~~ 2416

William G. GROVENBURG

Examiner: Yuen, Kan

Application No.: 10/627,619

Docket No. 10030630-1

Filed: July 28, 2003

Confirmation No. 4323

For: **TROUBLESHOOTING A SPECIFIC VOICE OVER INTERNET PROTOCOL  
(VOIP) TELEPHONE CALL TRANSMITTED OVER A COMMUNICATIONS  
NETWORK**

**FOURTH RESPONSE**

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

SMITH FROHWEIN TEMPEL  
GREENLEE BLAHA LLC  
Customer No. 35856

Sir:

In response to the final Office Action mailed by the U.S. Patent and Trademark Office on September 3, 2008, Applicant submits the following amendment and remarks. It is believed that entry of the amendment is proper under 37 CFR 1.116 as placing the application in condition for allowance.

Claims are listed beginning on page 2 of this paper.

Remarks begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to Agilent Technologies' Deposit Account No. 50-1078.

I hereby certify that this correspondence, including any items indicated as attached or included, is being electronically transmitted via EFS-WEB to the United States Patent and Trademark Office, on the date indicated below.

Date: 12/02/08 /Lawrence D. Maxwell/  
Lawrence D. Maxwell, Reg. No. 35,276